# Improving Hepatitis B Testing and Linkage to Care Among Hard-to-Reach Populations:

# The Northern New Jersey and New York City Hepatitis B Program

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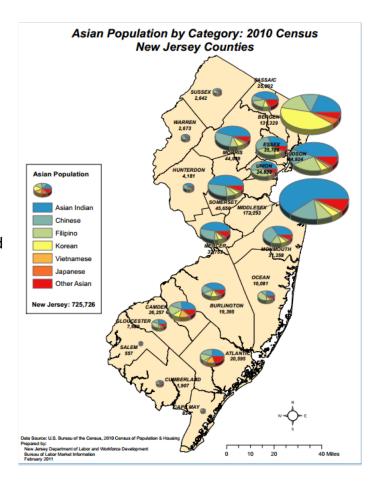
## **New York City/New Jersey Demographics**

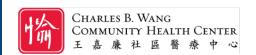
### **New York City:**

- 38% of residents are foreign-born
- 13% of the population is Asian American
   (1.13 million)

### **New Jersey:**

- 21% of NJ's population is foreign-born (3<sup>rd</sup> highest % in US)
- NJ has the 4<sup>th</sup> largest AAPI population in the U.S. (behind NY, CA, TX)
- NJ Chinese increased by 34% between 2000-10

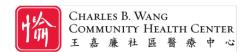






## **Screening Approaches**

- 2 sites Northern NJ and NYC
- CBWCHC: Ongoing primary care based screening and comprehensive HBV care in FQHC setting
- SBMC: Adapt CBWCHC approaches to a community hospital model in suburban region
  - Primary care based screening
  - Community based screening
  - Online/print media campaign
  - Household contact screening
  - Train another primary care site to conduct HBV screening





## Primary Care-Based Screening Charles B. Wang Community Health Center (CBWCHC)

### **Non-Profit & Federally Qualified Health Center**

- Established in 1971
- Level III Medical Home NCQA Certification
- 4 clinical sites across Chinatown, Manhattan and Flushing, Queens

### Multidisciplinary care

- Primary care & specialists, social work, dental, mental health
- Focus on medically underserved & Asian Americans
  - Languages offered: Mandarin, Cantonese,
     Toishanese, Shanghainese, Fujianese, Vietnamese, &
     Korean

### **Additional Departments**

- Research and Evaluation
- Health Education
- Marketing & Communications







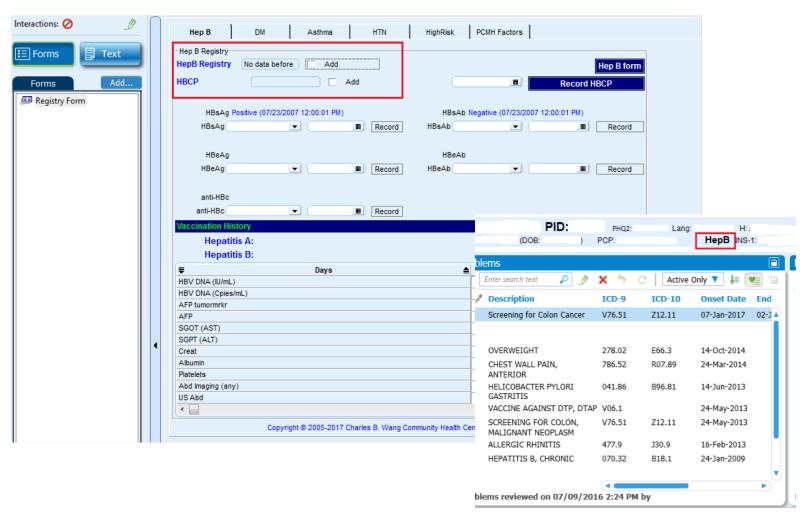
# Primary Care-Based Screening & Care Charles B. Wang Community Health Center (CBWCHC)

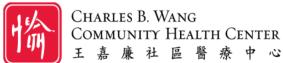
- Screen all new internal medicine patients as part of preventative care (HBsAg/ HBsAb/ HBcAb)
- Some community screening events (Chinese American Medical Society, American Cancer Society, APA Medical Student Association)
- Hepatitis B Care Program for HBV+ patients
  - Primary care- based Hep B care and treatment





# CBWCHC EMR Support: HBV Flowsheet (autofills completed HBV tests)





## **New Jersey:**

## **Community Hospital + Primary Care**

### Saint Barnabas Medical Center

- Extensive resources for medical care
- Community Outreach
- Marketing & Public Relations



### Center for Asian Health

- Can reach into the Asian community
- Partner with community groups
- Access to ethnic media (newspapers)
- Patient navigation

=

### **Population based health**











## Center for Asian Health Let's be healthy together.





Saint Barnabas Medical Center Center for Asian Heakh 華人警療服務中心

RW\_Barnabas



Center for Asian Health 222 Columbia Turnpike

Florham Park, NJ 07932

rwjbh.org/medicalgroup

973.261.9077



### **Center for Asian Health**

Launched in 2013

### We provide:

- Primary care practice w specialists
- Patient navigation
- Community outreach/education

### In first 2 years:

- 2500 patient visits
- Conducted 55 events with a reach of 11,000 people





## **Chinese Community Outreach**

Language schools, Places of Worship, Chinese New Year



### Free Screenings:

Hepatitis B Screening - Glucose Screening -Bone Density Screening - Blood Pressure Check -Balance Screening

#### **Giveaways**

#### **Health Talks:**

9:00-9:30 am, 10:45-11:15 am, 12:30-1:00 pm Asian Health: How to "B" a Hero

Su Wang, MD, Internist and Medical Director, Center for Asian Health

■ 10:00-10:30 am, 11:45am-12:15 pm

**Livingston HuaXia School** Largest in NJ 1200 students every Saturday

Tzu-Chi Buddhist **Foundation** Mid-Atlantic **Headquarters** Caldwell, NJ





9:00 am to 2:00 pm

11 Broadlawn Drive

Livingston, NJ 07039

Mt. Pleasant Elementary School

LivingStone **Christian** Church

Livingston Chinese New Year







# Training the Internal Medicine Faculty Practice

- Faculty Practice Teaching Clinic
  - 5 attendings, 30 residents
  - Launched HBV screening began June 2016
- Required intensive collaboration w attendings, residents, and medical assistants
- Program staff conducted chart review of patients to identify those for testing
  - Sent physician a reminder as alert in EMR, included reason and actual tests to order
  - Survey and consent were a barrier
  - Labor intensive



## **Screening Coupon**

## Novel screening strategy for patient convenience

- Serves as lab requisition and payment
- Patient initiated
  - Removes barrier of medical visit & insurance
- Multiple lab locations
- Given out health fairs, doctor's office, etc
- Coupon could be printed online at LiverBWell.com



## **Screening Coupon**

### Get Your Free Test — Visit One of Our Hepatitis B Screening Sites Today!

Building Bridges to Liver Health: A Northern New Jersey & New York City Hepatitis B Collaborative Program

LiverBWell.com

### NORTHERN NEW JERSEY — You Must Bring This Coupon

### CENTER FOR ASIAN HEALTH Call for appointment

Phone: 973.322.6888

Hours: M-F 9:00 AM- 5:00 PM

101 Old Short Hills Road, Suite 408, West Orange, NJ 07052

### **NEW YORK CITY**

### CHARLES B. WANG COMMUNITY HEALTH CENTER Call for Appointment

- Manhattan:
  - 268 Canal Street, New York, NY 10013 Phone: 212.379.6998
- Queens: 136-26 37th Avenue, Flushing, NY 11354 Phone: 718.866.1212

### SAINT BARNABAS MEDICAL CENTER OUTPATIENT LABS Walk-In

- 94 Old Short Hills Road, Livingston, NJ 07039 (Saint Barnabas Medical Center) Hours: M – Th: 6 am – 6 pm
   F: 6 am – 4 pm S: 6 am – 1 pm
- 200 South Orange Avenue, Suite 105, Livingston, NJ 07039 (Ambulatory Care Center)
   Hours: M, W, F: 6 am 5 pm
   T, Th: 6 am 6 pm S: 6 am 2 pm
- 189 Eagle Rock Avenue, Roseland, NJ 07068 Hours: M – F: 6:30 am – 5 pm
- 560 Springfield Avenue, Suite 104, Westfield, NJ 07090 Hours: M - F: 8 am - 4 pm
- 382 Bloomfield Avenue, Caldwell, NJ 07006
   Hours: M F: 7 am 5 pm
   Th: 7 am 7 pm S: 7 am 3 pm

		_		
Thie	ie a	lab	requisition	for
111113	15 4	140	requisition	101

(Please fill out your name) First Name\_\_

Last Name

### For NJ Lab Personnel:

- Patient must complete consent form (Lab results will be sent by mail, so patient must fill in correct address)
- Patient must complete survey
- Please fax both consent form and survey to 973.322.6886 (For any questions, please call 973-322-6777)

Ordering physician: Dr. Su Wang (ph 973.322.6888 fax 973.322.6886) Plan Code: G32 (no insurance info needed)

3 Lab Tests: Hepatitis B Surface Ag & Hepatitis B Surface Ab & Hepatitis B Core Ab IgG



## **Ethnic Print & Online Campaign**

- Wider reach to increase public awareness of HBV and offer free screening
- Chinese newspaper advertisements
  - Articles & ads w info on HBV& screening
  - Send in survey & be submitted for drawing





## **Online Campaign**

## Utilized CDC's "Know More Hepatitis" PSA (Youtube)

- Ad buys through IW group which targeted users by zipcode, ethnicity
- Ads showed up across popular Chinese websites- newspaper, shopping & video streaming sites
- Linked to LiverBWell.com website for local screening info









## **Combined Screening Results**

	Program Total		
HBsAg-positive	245	(7.5%)	
Immune	1789	(55.0%)	
-Due to previous infection	875	(49%)	
-Due to vaccination	914	(51%)	
Susceptible (Need Vaccine)	1008	(31.0%)	
Isolated HBcAb-positive	130	(3.9%)	
Indeterminate	85	(2.6%)	
Total Screened	3257		

# Demographic Differences between NYC and NJ

	New York City	New Jersey
Gender - Female*	751 <b>(56%)</b> *	708 <b>(61%)</b> *
Median Age (Range)	<b>45</b> (19, 98) yo	<b>54</b> (10,94) yo
Top 3 Birthplaces*	<b>China (77%)</b> * US (6%)* Malaysia (4%)	<b>China (27%)</b> * US (24%)* <b>Taiwan (19%)</b>
No Medical Insurance*	458 <b>(34%)</b> *	125 <b>(11%)</b> *
With Medical Insurance*	878 <b>(66%</b> )*	974 <b>(84%)</b> *
Types of Insurance*	Medicaid (60%)* Medicare (6%)* Private (13%)* Other/ACA (20%)	Medicaid (11%)* Medicare (14%)*  Private (47%)*  Other (21%)
Total Screened	1336	1164

\*Difference between NYC and NJ is statistically significant, z-test p<.05

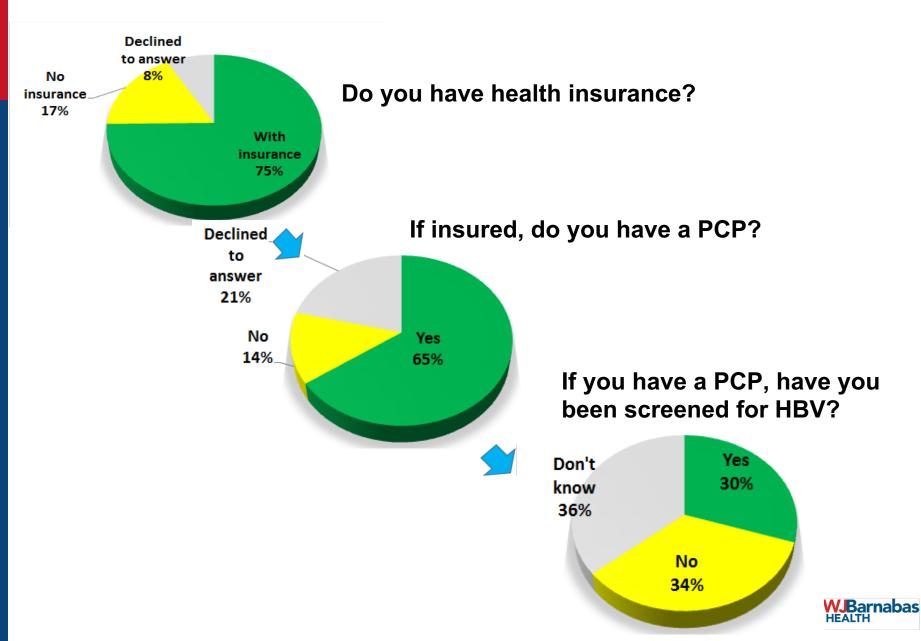
Data collected from  $10/1/2014 - \frac{12/31/2016}{12/31/2016}$ 







## Insurance, PCP and HBV Screening Status



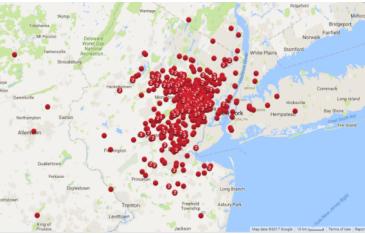
## NJ Screening Sources and Geographic Distribution

59% Community event, 30% Primary care, 11% Coupon

### 54 community screening events

Screening sources & outreach	no.	%
SBMC - CAH	423	36.3%
SBMC - Health Events	208	17.9%
SBMC - Walk in	80	6.9%
SBMC - IMFP	59	5.1%
Tzu-chi Foundation	110	9.5%
Four Square Christian Church	27	2.3%
Living Stone Christian Church	17	1.5%
Nia Fellowship Church	15	1.3%
Hua-Xia Chinese School	23	2.0%
Livingston Chinese School	21	1.8%
Murry Hill Chinese School	11	0.9%
Millburn Health Day	26	2.2%
Maplewood Health Day	24	2.1%
Livingston Health Department	37	3.2%
Orange Health Fair	11	0.9%
South Orange Health Fair	28	2.4%
Livingston Chinese Culture Day	4	0.3%
OCA National Convention	36	3.1%
Household Contact	4	0.3%
Total	1164	100%

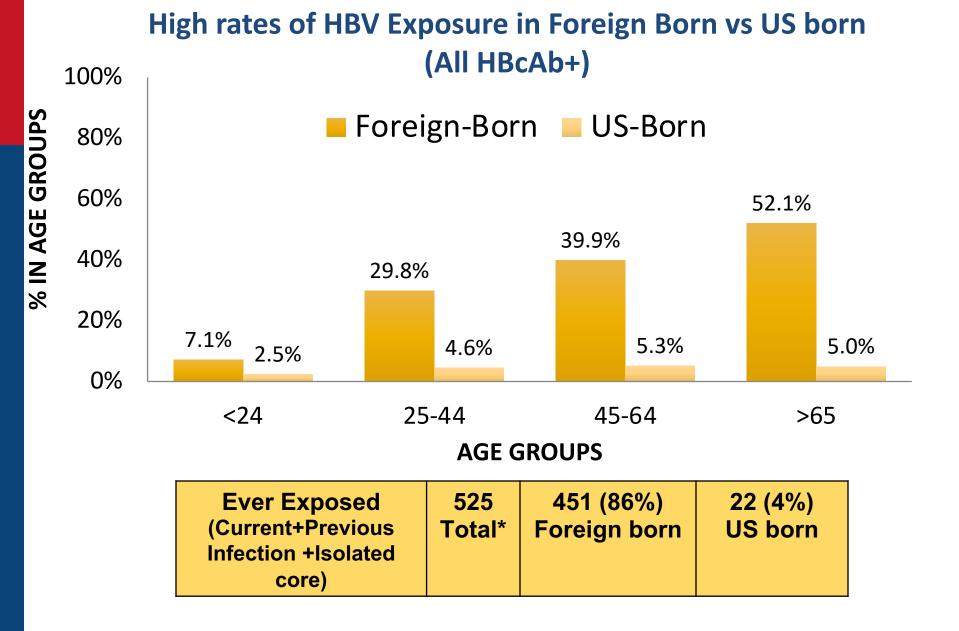






## **NJ Household Contacts**

Household Contact		
HBV+	28	18%
Susceptible	37	24%
Non immune	29	
<b>Core Postive</b>	8	
Immune by Vaccination	45	29%
Immune by Infection	44	28%
Total #	157	



Saint Barnabas RWJBarnabas Medical Center

## **Lessons Learned**

- Can learn from other's models and adapt as needed
- Partnership w/ hospitals can reach at-risk populations
  - Have resources like community affairs, marketing but don't have access to communities
- Collaboration is key
  - CBOs, Health departments, Medical organizations
- Include HBV w/ other efforts (health fairs, cancer prevention, immunization, wellness)
- Suburban vs. urban Asian profiles
  - May be more insured but still with gaps in HBV screening
- FB w/ higher current & previous infected HBV rates
- Other FB at-risk: Africans, Caribbean, Latino
- Navigation, care management important for at-risk populations due to healthcare barriers



## Acknowledgements

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