

Leveraging the COVID-19
Pandemic to Conduct Hepatitis B
Outreach, Education, and
Screening

IT Solutions: Best Practices

from HBI-DC

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Who is Amy Trang?

- Founder and CEO of Social Capital Solutions, Inc. (https://social-csi.com)
- Featured viral hepatitis & COVID-19 projects (roles and responsibilities) through Social Capital Solutions, Inc.
 - Program Development Consultant and Interim Program Manager, HBI-DC (https://hbi-dc.org)
 - Administrator, National Task Force on Hepatitis B (https://hepbtaskforce.org)
 - Vice-President, Vietnam Viral Hepatitis Alliance (https://vvha.org)
 - Member, Hep B United National Advisory Committee (http://www.hepbunited.org)
 - Contracted Program Manager for George Washington University's "Local Community-Based Workforce to Increase COVID-19 Vaccine Access" project funded by HRSA

Overview of HBI-DC

- 501(c)(3) nonprofit organization
- Through collaborative partnerships, we provide culturally and linguistically appropriate viral hepatitis outreach, education, screening, Hepatitis B vaccination, linkage to care, and patient navigation services for impacted communities.
- We also provide preventative health education for those who may be HIV co-infected and refer them to partnering organizations for additional screening, counseling, and care services.
- Vision: A world free from liver disease caused by viral hepatitis.
- Mission: HBI-DC's mission is to mobilize communities to prevent liver diseases caused by viral hepatitis among Asian Americans and Pacific Islanders, African immigrants, and other high-risk groups. Through collaborative partnerships, our organization provides culturally and linguistically appropriate viral hepatitis outreach, education, screening, Hep B vaccination, linkage to care, and patient navigation services for impacted communities.

Accomplishments since 2006:

- 38,841 individuals were provided inperson and online education
- 20,465 at-risk individuals were screened for Hepatitis B
- at-risk individuals were screened for Hepatitis C
- 3,534 at-risk individuals were screened for HIV since 2016
- individuals infected with HBV (average 4.3%) were identified and linked to care services
- individuals infected with HCV (average 3%) were identified and linked to care services



PROTECT YOURSELF. PROTECT YOUR FAMILY.

Get the COVID-19 vaccine.



WHY SHOULD YOU GET THE COVID-19 VACCINE?

IT'S SAFE.

IT'S EFFECTIVE.

IT'S FREE!

MINIMAL SIDE EFFECTS.

The FDA approved vaccines based on data providing its safety.

COVID-19 Vaccines

getting seriously ill.

body aches.

Are Safe & Effective

ABOUT
THE
COVID-19
VACCINE

Most of the COVID-19 vaccines use two snots, administrates weeks apart, to provide the best protection.

The vaccine has Atta Protecting You people have safely received compositions.

Vaccines continue to be highly effective at preventing hospitalization and death, including against Delta Variant.

COVID 19 vaccines will not give you COVID-19.

How has HBI-DC leveraged the COVID-19 Pandemic to Conduct Hepatitis B Outreach, Education, and Screening?

- Same target population to serve:
 - Vulnerable
 - Limited English proficiency
 - Low or no income
 - Uninsured or underinsured
 - HBV, HCV, and HIV participants (patients)

- Best practices during COVID-19:
 - "Hybrid" screening model; contactless registration + voucher to a lab for inperson screening
 - Multi-lingual community health workers (CHW) fully utilized
 - Disseminate HBV, HCV and HIV information with COVID-19 outreach information (for screening/testing and vaccination) while offering free PPE
 - Invest in expanding capacity through IT integration tools



STEP 1: Identify the IT Needs for a growing HBI-DC

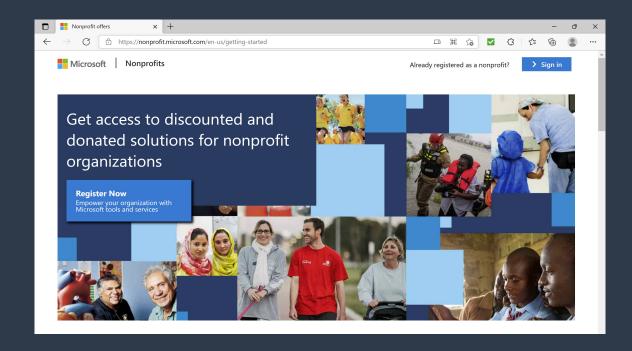
- Outgrowing the customized database of participants (over 1,000 records)
- Tracking weekly and monthly activities efficiently for reports to funders
- Tracking staff communication (5+ staff)
- Sharing and syncing files (encrypted and HIPPA compliant)

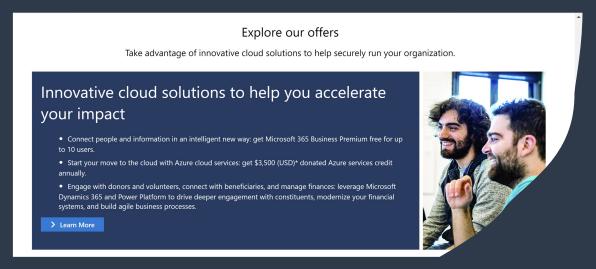


Google or Microsoft?

Step 3: Apply for Nonprofit Discount through Microsoft

Nonprofit offers (microsoft.com)







Step 3: Streamline Emails and Operating Systems

- Set-up security features (encryptions and HIPPA compliance procedures)
- Migrate files from ShareSync to Share Point
- Train staff on:
 - Outlook
 - Teams
 - One Drive
 - Share Point

Benefits:

- Reduce lost emails and missed deadlines
- Instant messaging with peers through Chat feature
- File sharing and updates are sync with colleagues
- Sync calendars

Step 4: Upgrading the database (electronic health records system)

7econtech

(customized

database)

Excel

Dr. Chronos ->

Excel

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Track program participants / patients by customer ID (unique identifier)

Reports can be customized for each grant project deliverables

- DC
- Maryland
- Virginia
- Data can also be pulled for research and advocacy projects
- Minimizes the "slowing" effect on your computer when opening a large Excel file filled with data.

